

Strategic Housing Partnership

Housing for Care Experienced Young People

Housekeeping

- Fire Exits
- No Fire Alarms Planned
- Mobile Phones to Silent


Agenda

	Title	Lead	Timing
	Arrival and Networking		9.30am
1.	Welcome and Introduction		10am – 10.20am
2.	The importance of housing providers for our Care Experienced Young People	John Short	10.20am – 10.40am
3.	Care to Housing – the Care Leavers Experience	Lee Payne	10.40am – 11.00am
4.	Break		11.00am-11.10am
5.	Breakout Groups	All	11.10am– 12.00noon
6	Breakout Group Feedback	All	12.00pm – 12.15pm
7	Round Up & Thanks		12.15pm – 12.30pm
9	Close		12.30pm

Welcome and Introduction

Risthardh Hare

Executive Director of Children Services



Care Experienced Young People Planning Accommodation Pathways

John Short
13th June 2024

Aims & Objectives

To Explore:

1. Transition to Adulthood – Accommodation Context and Complexity
2. Planning Individual Accommodation Pathways
3. What Makes a Difference
4. Feeling at Home

Accommodation Pathways - 1

1. Support for our Children and Young People – Corporate Parenting Duties
2. Education, Training and Employment - Impact
3. Life Skills and Practical Support
4. Finance and Benefits
5. Accelerated Transitions – Average Age of Leaving Home and Average Age of Leaving Care
6. Choice Based Lettings v Direct Lets

Accommodation Pathways - 2

1. The Detail – Anticipating Milestones, Important Dates and Events – Pre-Emptying Difficulties
2. Exams, Birthdays, Driving Test, Moving, Loneliness, Reminders, Festivals/Christmas
3. Preparation, Planning and Support
4. Location and Quality
5. Moving Home and Moving In
6. Partnerships and Joint Commitment



Care to Housing

The Care Leavers Experience

Lee Payne

Service Manager Housing and Investment

Moving to Independent Housing

- Review of the experience of care leavers taking up their own tenancies at 18
- Focused on the experiences of two care leavers who left care in 2019 and 2020
- 3 areas of concern:
 - Allocations Process
 - Setting Up Home
 - Support for Care Experienced Young People

Allocations Process

- Lack of choice and involvement in selecting their property
- Property Pool Plus – Policy Review Band A, backdated to 16th Birthday
- Pathway Plans – involvement of care experienced young people in selecting properties

Actions

- 1) Review the outcome of the investigation with colleagues in the Leaving Care Team in order to strengthen how housing is considered in the Pathway Plans for care experienced young people, and what other lessons can be learned.
- 2) Housing and CSC to review whether the current social housing offer available through PPP meets the range of requirements of care experienced young people
- 3) Housing Team to put together an e-learning resource for the care experienced team on the social housing allocations system Property Pool Plus

Setting Up Home

- Void versus a Home
- Issues included - unpainted walls, bare floorboards, glue on floors
- Floor coverings in social housing
- Practical Issues around decoration
- Tenancy Sustainment Issue

Actions

- 1) Review lettings process with Registered Landlords to see how pre-tenancy/occupancy work to properties can be accommodated.
- 2) Investigate 'social value' contributions to the practical barriers around helping care experienced youngsters settling into their homes

Support for Care Experienced Young People

- A number of practical issues relating to a lack of support around accommodation, for example, help managing utility bills
- Tenancy Sustainment issue
- Disconnect between landlord support offers and PA

Actions

- 1) Ensure better coordination between support offers
- 2) Develop an agreed protocol with those Registered Providers housing care experienced to ensure that the Care Experienced Young People, or their representatives have clear routes to escalate concerns directly with the housing provider
- 3) Meet with the housing providers to understand how Care Experienced Young People are identified in their systems and what additional support consideration and assurance measures can be put in place

Support for Care Experienced Young People

- ASB issues in flat blocks – 1 case this was reported and in 1 case not
- Issues with getting repairs being completed
- Things go wrong – how do they get resolved?

Actions

- 1) Ensure better coordination between support offers
- 2) Develop an agreed protocol with those Registered Providers housing care experienced to ensure that the Care Experienced Young People have clear routes to escalate concerns directly with the housing provider
- 3) Meet with the housing providers to understand how Care Experienced Young People are identified in their systems and what additional support consideration and assurance measures can be put in place

Breakout Sessions


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Breakout Sessions

Care Experienced Young People Feedback – what's your housing experience?

How can we?

- 1) Better enable our care leavers to live independently but with support?
- 2) Help our Care Experienced Young People to flourish as young adults?

A person's hands are visible at the bottom, holding a rectangular piece of light brown cardboard. The cardboard has the words "Stay Positive!" written on it in a black, cursive, handwritten font. The background is a clear, bright blue sky with some very faint, wispy clouds. The lighting is bright, suggesting a sunny day.

Stay
Positive!

Round Up

Risthardh Hare

Executive Director of Children Services

Care Experienced – Housing Charter

Ideas and Principles:

1. Supporting the Development of Life Skills
2. Sensitive Lets and Area
3. Quality – Décor, Condition and Knowledge
4. Transition from Placement to New Home
5. Tenancy Sign-Up
6. Notification and Support to Address Challenges and Arrears
7. Setting Up Home Allowance and Support
8. Escalation Routes when things go wrong

Thank You!